

Quality Policy and its Targets

Quality is a matter of all employees in the factory independent of their functions.

Being one of the leading Israeli manufacturers of a wide range of Air Filters and Filtration Systems, FILT AIR Ltd. is dedicated to providing outstanding products and services, as judged by our valued customers.

FILT AIR Ltd. is also committed to the welfare, safety and health of its employees as well as to the protection of the environment.

In order to secure and improve the quality level of our products and likewise to strengthen the confidence of our customers, we have introduced a Quality Assurance System according to EN ISO 9001.

For that reason, we always intent to fully understand the expectations and requirements of our customers and consequently to correspond to the provision of services and arrangements upon agreed.

The Quality Control Policy is based on the following conditions:

- Usage of our technical capabilities
- Reliability and professionalism
- Implementation of new ideas and their optimal organizational adoption
- Achievement of solutions, which are meeting the requirements of our customers.

Measurable targets of continuous improvement for the annual management review are:

- Satisfaction of the customers
- Quality expenses
- Number of occurrences, where customer requirements have not been meet and amount of preventive and corrective actions
- Environmental protection
- Measures to improve health and safety at work

In order to achieve these objects we plan:

- Improvement of the Quality Control System by implementation of gained experience in accordance to International Standards
- Improvement of the reliability and discipline of the employees
- Instruction of employees by making them aware that friendliness, openness and honesty are the base of all common actions
- Education of employees in order to raise their competence on all levels,
- Error prevention and methodical elimination of their origins.
- Each employee will be trained and sign the Quality Policy and its Targets

Quality is the way to success and secures the continued existence of our company.

The Management